

SOPHOS VIRUS SOFTWARE



The University is implementing a new virus software called Sophos. This software has replaced Trend Micro Office Scan. Sophos will not only scan for viruses on your computer but will also scan for spyware and malware as well as filter junk email.

The email portion of this software is where you are going to notice the most difference. IT Services anticipates that you will see a noticeable drop in the amount of junk e-mail that arrives in your e-mail account. These types of messages will be deleted before they ever reach your mailbox. In the instance that the software cannot determine if this is junk e-mail you will receive a digest message in your inbox that alerts you to messages that have been quarantined. You can go to <https://chkmail.cup.edu> to view these quarantined messages. It will ask you for your username and password, you use your regular windows/email username and password for this. For example smith_d .

You will also notice that the icon for the virus software in your taskbar has changed. Below is an example of the different icons you may see and why, as well as the basics of what each one may mean. There will be a more detailed guide posted once the implementation is complete.

On-access scanning

On-access scanning intercepts files as they are accessed, and grants access to only those that do not pose a threat to your computer or are authorized for use.

Below are two other scanning options in addition to on access scanning.

On-demand scanning

An *on-demand scan* is a scan of the computer, or parts of the computer, that IT Services can run immediately or schedule to run at a certain time.

Right-click scanning

A *right-click scan* is a scan of selected item(s) in Windows Explorer or on the desktop, that you can run by right-clicking the Sophos icon on your taskbar and choosing scan my computer.



A blue shield means that on-access scanning is active. Sophos Anti-Virus updated successfully last time.



If a green stripe appears running over a blue shield, this means that Sophos Anti-Virus is updating. On-access scanning is active.



If a red circle with a white cross in it appears over a blue shield, this means that updating has failed. On-access scanning is active.



A gray shield means that on-access scanning is inactive. Sophos Anti-Virus updated successfully last time.



If a green stripe appears running over a gray shield, this means that Sophos Anti-Virus is updating. On-access scanning is inactive.



If a red circle with a white cross in it appears over a gray shield, this means that updating has failed. On-access scanning is inactive.